

Achieving the CPHQ credential recognizes professional and academic achievement by individuals in the field of healthcare quality management at all employment levels and in all healthcare settings.

The comprehensive body of knowledge includes:

- Leadership
- Performance measurement and improvement
- Risk Management
- Information management
- Education and training
- Communication
- Patient safety
- Preparation for the accreditation process
- Change management

The granting of CPHQ status by participating in this international voluntary certification program recognizes the person who achieves this as a world class healthcare quality professional. It is an achievement to be proud of and is truly the mark of distinction in healthcare quality.

### **Program Highlights**

This course uses content developed by the National Association for Healthcare Quality and addresses:

- Management and leadership
- Information management
- Education
- Patient safety
- Training and communication
- Performance measurement and improvement

### **Who Should Attend?**

This is a review session for healthcare quality professionals who:

- Are preparing for the CPHQ exam
- Want to expand their existing quality management skills
- Need continuing education hours to renew their CPHQ certification

The recommended reference is the Quality Solution book - Resource for Healthcare Quality Professional 4<sup>th</sup> Edition. You can order this book through a direct contact with Dr Zakaria - +971 (0) 55 88 18 777, or via the website of National Association of Healthcare Quality [www.nahq.org](http://www.nahq.org).

See the next scheduled upcoming CPHQ review courses, and link to registration in the website. Ask direct question to Dr Zakaria Al Attal [info@almoshtarakah.com](mailto:info@almoshtarakah.com).

This training programme will provide information on principles of quality in healthcare, leadership in healthcare, quality improvement in healthcare, performance management and

improvement, health information management, communication and human resource principles in healthcare and accreditation in healthcare organization.

You may already have some experience in particular aspects of the above mentioned subjects, by attending this CPHQ course you can refresh your knowledge and can confidently benchmark your knowledge with best in class.

The course promises an immense learning and networking opportunity for all delegates. Act now and register for the coming course today by completing the registration form and send it to us [info@almoshtarakah.com](mailto:info@almoshtarakah.com).